

To our workshops

Field Action 10-106 – Extended VIN range Level 4 Safety Recall

Introduction

Think has previously communicated a Field action on the vacuum pump. Due to unforeseen circumstances the VIN range has been extended

The reason for this field action is to secure against water ingress into the electrical circuit board inside the vacuum pump during car wash. If there is an electrical failure the driver will perceive lack of braking power.

This applies to additional 385 vehicles from YYCFT26C5AU005455 to YYCFT26BXAU006012

Repair procedure:

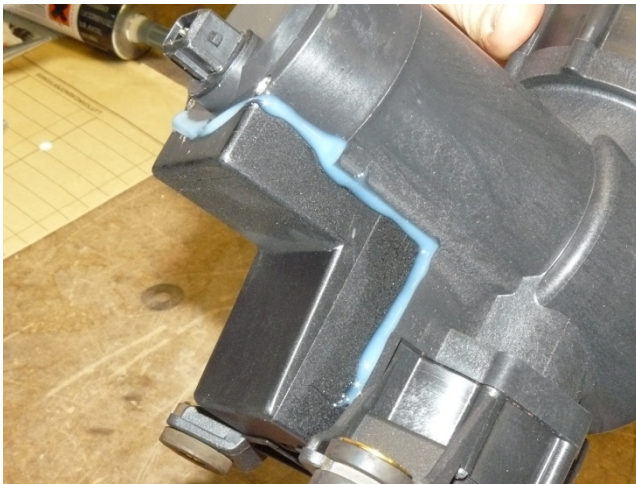
Start by taking off the hood and dismount the vacuum pump.

Wash the pump with normal detergent. Clean the pump with alcohol cleanser. Let it dry.



Use 3M DP 410 glue, a glue gun and a mixing tip as this will provide the right mix of glue and hardener

Spare Part: If additional glue is needed source 3M DP 410 glue, glue gun and mixing tips locally. Claim material on claim form.



Apply glue all around the cover at the edge of the pump.

Beware of air gaps!

The adhesive should not be applied to the bottom of the pump, as it will prevent any existing water or condensation to escape.

Let the glue harden for ten (10) minutes before the water pump is re-installed.

Because the adhesive will harden in the mixing tip, it is advisable to try to cluster repairs of several vehicles at the same time.

Time

Handling and working hours per vehicle: 0.40 hour

Administration

The workshop fills out a regular claim report (AS&S process manual Z8 Warranty Report and application form) referring to this Field Action, and send this to THINK with the invoice for the elapsed working hours and the completed feedback form.

Time plan

Field action is valid from December 13, 2010.

Feedback Form for Field action

Field action no **10-106 ext VIN** performed:

Work performed	Yes/No
Rework on vacuum pump	
Purchase of additional glue, glue gun or mixing tips	

Reg. no:	VIN:	Workshop:
Km:	Date:	Responsible:

A copy of this shall be sent with the invoice and claim reporting.

Please contact us if you have any questions.

E-post: service@think.no

Regards

THINK